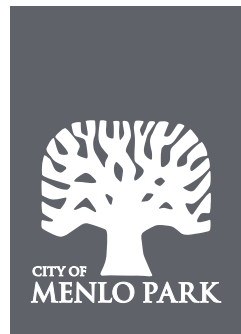


ENVIRONMENTAL PROGRAMS

TAKE ADVANTAGE OF THESE GREAT OPPORTUNITIES



HELPFUL TIPS FOR TREE MAINTENANCE DURING THE WINTER SEASON

As California enters the rainy and storm season, it is important to conduct regular tree maintenance to reduce the amount of fallen limbs and tree debris. Here are some helpful tips to keep in mind:

- Inspect the crown, trunk and roots of the tree. Look for issues of concern such as broken branches, cracks in the trunk, soil heaving and recently exposed roots, signs of decay and heavy leans.
- Work with an insured, licensed, and International Society of Arboriculture certified tree care company.
- Prune to reduce the weight and extension of branches over structures and other targets. Dead, dying, diseased, and dysfunctional branches should also be removed. Dense tree crowns should be thinned out only enough to allow wind pass through, but not overly-thinned as this weakens the tree and leaves it more prone to storm damage.
- Avoid lions-tailing, which results in heavy foliage growth at the end of long branches. These branches are more prone to breakage during windy weather.
- Avoid topping trees. New growth following topping is poorly attached and susceptible to breakage.
- Do not remove more than 25% of the tree canopy when pruning.



- If it is determined that tree removal is necessary, then a heritage tree removal permit application may be required. Visit menlopark.gov/trees for more information.

To report fallen tree limbs, residents may use the ACT Menlo Park to report and track service requests, such as fallen tree limbs either through the mobile app or the City website at menlopark.gov/actmenlopark. If the city tree failure occurs outside of normal work hours and needs immediate attention, residents may call Police dispatch at 650-330-6300.

GET READY! STARTING JULY 2024 GAS IS OUT AND ELECTRIC IS IN FOR LEAF BLOWERS AND WEED WHACKERS

On July 11, the City Council adopted a zero-emission landscape equipment (ZELE) requirement that prohibits using gas powered landscaping equipment due to its negative impacts on health, and noise and air pollution, starting with gas powered leaf blowers and weed whackers (string trimmers) July 1, 2024. Electric alternatives are available to help you or your professional landscaper begin phasing out gas-powered equipment now.

For more information about these new rules and available incentives, please visit the City's webpage at menlopark.gov/zele.



ENVIRONMENTAL PROGRAMS

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RACHIO SMART CONTROLLER REBATE PROGRAM

During the rainy season, it is important to adjust your irrigation system to avoid unnecessary water waste. This is made simple with the Rachio Smart Controller, which creates tailored irrigation schedules, makes automatic weather adjustments and allows users to manage their irrigation anywhere with their smartphone. The City of Menlo Park has collaborated with the Bay Area Water Supply and Conservation Agency to offer its residential water customers a rebate at the point of purchase for any size Rachio Controller system saving residents up to \$150. This program is available to Menlo Park Municipal Water customers.

To learn more and submit your order visit bawasca.rachio.com. Please contact 650-330-6698 with any further questions.

Residents, who live in the California Water Service (Cal Water) service area, are eligible for Cal Water's Smart irrigation controller rebate which provides rebates for a list of eligible smart irrigation controllers including the Rachio controller. To learn more visit conservation.calwater.com or call 650-561-9709.

City of Menlo Park
701 Laurel St.
Menlo Park, CA 94025
650-330-6720
menlopark.gov/citymanager

SOLID WASTE AND WATER DISCOUNT PROGRAM

The City Council approved a rate assistance program to assist those suffering financial hardship. The program runs through June 30, 2024. Qualified households may receive a 20% monthly discount on solid waste service from Recology San Mateo County and a fixed monthly discount on water service from Menlo Park Municipal Water. Those already enrolled do not need to submit another application.

To be eligible for this program, households must meet the following criteria:

- Must be enrolled in the PG&E CARE program, which is another discount program that offers a monthly minimum of 20% on gas and electricity
- Submit most recent PG&E bill to verify CARE enrollment. Address on the PG&E bill must be the same on the solid waste and water bills, but the names may be different
- Submit a most recent Recology and Menlo Park Municipal Water bills to receive applicable discounts
- Re-certify eligibility according to the PG&E CARE program enrollment expiration date.

Households may enroll in the PG&E CARE program by either visiting their website at pge.com/carefera, calling 1-877-743-2273 or emailing careandfera@pge.com.

After enrolling in the CARE program, please visit the City's webpage at menlopark.gov/rateassistance for more details about the program.

For households who live in the California Water (Cal Water) service area, its Customer Assistance Program provides financial assistance for qualified households.

Visit calwater.com/cap or email cap@calwater.com.

Creating an environmentally sound community

GARBAGE/RECYCLING SERVICE QUESTIONS

Recology San Mateo County

- Visit Recology.com
- Call 650-595-3900