



Customer Service and Recycling Guide

YAMHILL AND POLK COUNTY 2024

Contact Us!

Recology Western Oregon
1850 NE Lafayette Ave.
McMinnville, OR. 97128

Customer Service 503.472.3176
Monday to Friday: 8 AM - 5 PM
Pay by Phone 971.312.0178
Toll Free 866.908.1183

 @RecologyWesternOregon

RWOinfo@Recology.com
Recology.com/WesternOregon

Collection Services



Recology provides a wide variety of cart and container sizes and service frequency options. Some services are not available in select areas, and some cities have restrictions on container sizes. Call or email our Customer Service team for details on special services or rules that apply in your area.

Collection Set Out Time

For curbside service, set your cart out by **6 AM on your collection day** (or the night before). Your actual service time may vary from week to week. Many cities require that carts are brought back in within 24 hours after collection to ensure the public right-of-way. This includes sidewalks, driveways, and roadside locations.

Weight Limits

32-gallon cart	75 lbs
90-gallon cart	150 lbs

Curbside Placement

Please place your carts within 4ft of the curb or road's edge and 4ft from other carts and obstacles, such as cars, trees, basketball hoops, and mailboxes.

Missed Collection

If your cart service did not happen as scheduled, email or call our Customer Service team to discuss options. Fees may apply.

Extra Garbage

Place loose items in bags or boxes. There is an additional fee for extra garbage if the cart is overflowing AND/OR the lid does not close. Driver will service up to one additional cart of extra garbage. Extra garbage over that amount will require preauthorization, please email or call Customer Service. Fees apply for all extra garbage.

What's My Recycling Collection Schedule?

Your recycling service calendar can be found in this guide. If you have less-than-weekly garbage service, you can find your service calendar on our website or contact our office to have one sent to you.

Vacation Stop

Planning a trip? Email or call us to discuss options.

Holiday Service

On most holidays, Recology operates as usual. Recology does not collect on Thanksgiving and Christmas day. During those times, service is delayed by one day for the remainder of the week.

For example, during Thanksgiving week, Thursday customers will be collected on Friday, and Friday customers will be collected on Saturday. In 2024, Christmas falls on Wednesday, so service will be delayed by one day for all residential customers for the rest of the week (Wednesday customers on Thursday, Thursday customers on Friday, etc.).

Preparing for a Storm



Be Prepared for All Types of Weather

1. Bag all garbage and tie bags closed before placing in your garbage container. Recyclables should be placed loose in your cart, but can be secured inside larger boxes or paper bags.
2. Don't overload your cart. If the lid is partially open, it will blow open in strong winds.
3. Do not put your cart out overnight if the forecast calls for windy and/or stormy weather. However, carts DO need to be out by 6 AM on collection day.

Secure Your Lid

Place a rock or another large object on top of the cart. **Please NO bungee cords, serious injury can occur.**

Wind Latch

We offer solutions designed to help stop the wind from blowing open the lids of our carts. Please call for options and pricing.

Temporary Boxes

We offer 3, 10, 20, and 30 cubic yard boxes. You will need an asbestos survey for construction or demolition on all structures built prior to 2004, before a box can be delivered to you. Call for more information and proper disposal options.

Bulky Item Pick Ups

Recology collects mattresses, computers, TVs, appliances, and more! Give us a call to schedule a curbside collection. Service charges and disposal fees apply for most items.



Business Services

Recology offers waste audits and other services at no charge to commercial customers, including help with enclosure design, container size, collection frequency, and finding the recycling services that work best for you.

Setting Up an Online Account

1. Visit Recology.com
2. Click on "My Recology"
3. Enter your zip code in the pop-up window and click "submit"
4. Click on "Pay My Bill"
5. Click on "Enroll" to set up a new online account
Note: Click on "One Time Payment" to pay online without creating an account
6. Fill out the online form with your information. The password must be:
 - a. At least 3 letters with at least 1 upper and 1 lower case letter
 - b. At least 1 number
 - c. At least 1 special character (@#%^_+ only)
 - d. Between 8 and 30 characters long

PLEASE NOTE

In the House Number field, enter only the house number of the service address, not the street name or apartment number.

Once submitted, an online account will be created for your Recology Western Oregon bill. All future statements will be emailed as long as your online account is active.

PAY BY PHONE

To pay your Recology statement by phone, please call 971.312.0178 and have your account number ready.



Reduce, Reuse and Recycle Right!

Why Recycle?

1. Saves water, energy, and other natural resources like trees, minerals, natural gas, and oil.
2. Reduces the amount of waste sent to landfills.
3. Prevents pollution by reducing the need to collect new raw materials.
4. Helps create jobs in recycling and manufacturing.
5. May help lower your garbage bill by allowing you to switch to a smaller container or less frequent service.

Waste Reduction and Reuse are even better than Recycling!

When you choose to reduce and reuse, less material, energy, and natural resources are used in the product's lifecycle. You also avoid the emissions from the extraction, processing, and transport of new goods. With the power of Reuse, Reduce, and Repair, the impacts for our environment are out of this world!



OUR TOP 10 REDUCTION TIPS

1. Carry a reusable water bottle and refill it often!
2. Take your own mug to the coffee shop.
3. Carry canvas bags when grocery shopping.
4. Buy loose fruits and vegetables.
5. Choose reusable containers to store food and for packing lunches.
6. Refuse single-use plastics when possible.
7. Buy in bulk to eliminate packaging.
8. Shop at stores that re-sell clothing, furniture, appliances, and tools.
9. Use cloth napkins instead of paper ones.
10. Try to repair broken items before replacing them.

Home Composting

Composting your yard trimmings and kitchen scraps is a great way to help your plants and reduce the amount of waste you generate.



START A HOME COMPOSTING SYSTEM!

1. Build or buy a compost bin, or just make a pile.
2. Mix two parts greens (grass, leaves, and flowers) to one part browns (dry leaves, sticks, and twigs).
3. Some kitchen scraps are acceptable (vegetable and fruit peels, eggshells, coffee grounds). No meat or dairy products—these can attract rodents and flies and cause bad odors.
4. Turn and water regularly; keep your pile moist (like a damp sponge), and move the material around using a pitchfork or shovel.

WHY USE COMPOST?

Compost increases water retention, decreases the need for chemical fertilizers, and pesticides, and helps keep a useful resource from going to waste!

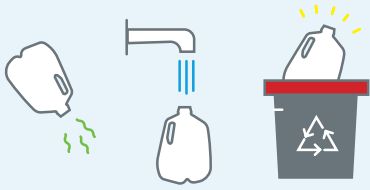
Yard Debris Recycling

Customers within the city limits of Amity, Dayton, Lafayette, and Sheridan can bring their clean yard trimmings to Recology Organics-McMinnville at no charge. Customers pay for these programs as part of their collection service. All others pay by the yard. Curbside yard debris collection is available in Amity, Carlton, Lafayette, and the City of Yamhill for an additional monthly fee.



RECYCLE

FOLLOW 3 SIMPLE RULES:



**EMPTY,
CLEAN,
AND DRY!**

- Empty any residual food or liquid.
- Clean the product by quickly rinsing or scraping off debris.
- Shake the container to remove moisture before tossing in your recycling cart.
- Do not use plastic bags; paper bags or boxes are OK.
- No items smaller than a tennis ball.
- Remove all lids.



Place mixed recycling loose in the **red-lid recycling cart.**

PAPER AND CARDBOARD



PLASTIC



METAL



GARBAGE



Remember to place your disposable coffee pods in the garbage



DEPOT

Recycling Depot

McMinnville Transfer Station

2200 NE Orchard Avenue

Open Monday to Saturday



- Electronics: Computers, monitors, laptops, etc.
- Glass Bottles and Jars
No glass dishware or drinking glasses
- Yard Debris: Grass, leaves, branches, and flowers
No dirt, sod or stumps
- Motor Oil: Place oil in a see through plastic jug with a tight fitting lid

TOP CONTAMINANTS

- Glass bottles can be brought to a local depot.
- Plastic bags can be taken to some local grocery stores.
- Plastic clamshells, takeout containers, coffee pods, and diapers go in the garbage.

Not sure about a certain material?
Visit **Recology.com** to learn more!

2024 Recycling Collection Calendar



2024

Recycle/Yard Debris Collection Calendar

RWOinfo@Recology.com
Recology.com/WesternOregon

Coast: 503.861.0578
Toll-Free: 866.908.1183

JANUARY

S	M	T	W	Th	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
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28	29	30	31			

FEBRUARY

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31						

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JULY

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AUGUST

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SEPTEMBER

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OCTOBER

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NOVEMBER

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DECEMBER

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22	23	24	25	26	27	28
29	30	31				

Commingled Recycling
for Valley customers,
except McMinnville.

Yard Debris Collection
for subscription customers
in Amity, Carlton, Dayton,
Lafayette & City of Yamhill.

Glass Bottle and Jar Collection
For all customers in Dayton,
and for subscription
customers in Amity,
Carlton, Lafayette and City
of Yamhill.

Holiday Collection
Recology does not collect on
Thanksgiving or Christmas
Day. Collection will occur one
day late after the holiday.



Household Hazardous Waste

Cleaning products, paints, and other chemicals can be dangerous if not properly disposed. The Yamhill County Solid Waste Dept. holds free household hazardous waste collection events each year in Newberg and McMinnville. For more information, call YCSW at **503.434.7516** or visit **YCSW.org**.

E-Waste

Oregon E-Cycles is a free recycling program for computers, TVs, and monitors. The program is funded by manufacturers, with oversight from Oregon DEQ. Drop off items at the McMinnville Transfer Station.



For large quantities, call ahead to make an appointment. TVs, computers, monitors, and laptops are prohibited from the landfill. Please do not place them in the garbage.

Medical Waste

Medical waste and sharps (e.g. needles, syringes) cannot be thrown out with the regular garbage. We offer safe, efficient disposal using approved containers – contact us for more information and pricing.



Motor Oil Recycling

Residential customers may set out used motor oil for collection on the same day as their red-lid recycling cart. Oil must be in clear 1-gallon jugs with a tight-fitting lid. No other fuels, oils, or auto fluids accepted.

Paint Recycling

All paint sold in Oregon includes a surcharge to fund a collection and recycling program. Visit **PaintCare.org** for details. You can drop off latex and oil-based paints at one of these locations:



MCMINNVILLE HABITAT RESTORE

1040 SE 1st Street
McMinnville, OR

SHERWIN-WILLIAMS

570 Highway 99W
McMinnville, OR

MCMINNVILLE TRANSFER STATION— OPEN TO THE PUBLIC

2200 NE Orchard Avenue, McMinnville

- ✓ **Accepted:** Garbage, yard debris, wood, tires, appliances, motor oil, and polystyrene foam. *Fees apply for most items. Polystyrene foam accepted at no charge for McMinnville and Lafayette residential customers.*
- ✓ **Accepted at the Self-Service Recycling Depot:** Glass bottles and jars. Cardboard, paper, tin and aluminum cans, electronics, car batteries, scrap metal and rigid plastic bottles, and tubs. *No fees apply.*

Summer Hours:

Mon – Sat 8 AM – 5:30 PM, closed Sundays

Winter Hours:

Mon – Sat 7:30 AM – 4 PM, closed Sundays

SHERIDAN – DEPOT

Sheridan Road near Highway 18

- ✓ **Accepted:** Glass and yard debris
Sheridan residents only.

GRAND RONDE – DEPOT

Tyee Road east of Grand Ronde Road

- ✓ **Accepted:** Cardboard, mixed recycling, and glass

THE PLASTIC PROJECT

Zero Waste McMinnville (not affiliated with Recology) provides an option for your hard-to-recycle plastics that are not collected at the curb like straws, clamshell food containers, plastic bottle caps etc.

2024 collection dates: Feb.10, June 15, Oct.5

McMinnville's First Baptist Church 125 SE Cowsls
from 10 am - 1 pm

For more information visit:

www.zerowastemcminnville.com/about-3



1850 NE Lafayette Avenue
McMinnville, OR 97128

VALLEY 2024

Customer Service and Recycling Guide

Prevent Truck Fires!

Keep these items out
of your cart:

- 1. Hot Ashes and Fireworks**
Douse in water and let sit overnight
- 2. Pool and Shop Chemicals**
Deliver to Household Hazardous Waste event
- 3. Lithium Batteries**
Deliver to Household Hazardous Waste event

