



801 S. Fidalgo St., Suite 100  
Seattle, WA 98108

Hello Tukwila!

**New Waste Hauler**

New Recycling, Composting,  
and Garbage services

**Recology.com/Tukwila**



## NEW! Starting November 1, 2023 City of Tukwila Commercial and Multifamily Recycle, Food & Yard Waste, and Garbage Services from Recology

Save this Guide



## Tukwila businesses, apartments, and condominiums

**Starting November 1, 2023, Recology will be your new recycling, food & yard waste, and garbage hauler.** The City of Tukwila and Recology are committed to a smooth transition. Recology's local customer service and operations teams are ready to assist you and provide high quality service.

**Please call your customer service center before November 1 at 206.994.3900 or visit [Recology.com/Tukwila](https://www.recology.com/Tukwila)** to set up your account and verify your information. Here's what you can expect during this transition:

- **Equipment (carts/dumpsters/roll offs/compactors) and decals**  
You will keep your existing equipment. Colors for each type of material will stay the same. Starting in September, Recology staff will re-decal your dumpsters, carts, or roll off containers.
- **Materials accepted**  
Review our recycle and food & yard waste sorting lists on your new decal and online in multiple languages. Print these guides to post for employees or residents: [recology.com/recology-king-county/tukwila/sorting-guides/](https://www.recology.com/recology-king-county/tukwila/sorting-guides/)
- **Rates**  
Recycling will remain free as part of your garbage service. Food & yard waste service for food scrap collection will be available free for the first year when you sign up to be a new food & yard waste customer. Current garbage and food & yard waste rates will increase due to the rising costs of trucks, fuel, labor, and other factors. Rates would have increased with any new hauler contract, and will now be in line with other King County communities.  
Rate information will be mailed to all addresses in September, or you can view the rates at [Recology.com/Tukwila](https://www.recology.com/Tukwila).
- **New benefits in November**  
A list of new benefits are included in this guide.
- **Billing**  
You will receive your first bill from Recology in December. You will be able to pay bills online at [recology.com/bill-pay/](https://www.recology.com/bill-pay/)
- **Questions? Service changes?**  
Call the Recology service center at 206.994.3900 or visit [Recology.com/Tukwila](https://www.recology.com/Tukwila).



En Español visitar:

[Recology.com/Tukwilaoutreach](https://www.recology.com/Tukwilaoutreach)

## New Waste Services and Benefits Starting November 1, 2023



### Expanded Benefits & Customer Service

#### • Customer Service

**Phone: 206.994.3900**

Monday through Friday 7 AM – 7 PM  
Saturday and Sunday 8 AM – 7 PM

**Email: [Tukwila@Recology.com](mailto:Tukwila@Recology.com)**

**[Recology.com/Tukwila](https://www.recology.com/Tukwila)**

- One year of free food scrap composting service available for businesses, apartments, and condominiums.
- Educational doorhangers and Recycle Right bags for multifamily properties to help decrease contamination and reduce waste.
- Educational signs and posters showing what is recyclable, compostable, or garbage for businesses, apartments, or condos.
- Onsite training on composting, recycling, or waste reduction for businesses.
- Increased outreach to businesses and schools.
- Access to the Recology Store/Collection Center in Burien at 15858 First Ave South.
  - Apartment and condominium residents can bring unusual items for free recycling.
  - Visit for the option of in-person customer service.
- Full-time Waste Zero Specialist and Tukwila Customer Service Specialist to work with schools, community groups, businesses, and multifamily units to help your community reduce waste and save money!



### New Collection Vehicles

- Electric vehicles for cart delivery.



### Expanded Inclement Weather Benefits

- Garbage drop off sites in Tukwila if inclement weather lasts longer than a week.
- More outreach to customers regarding inclement weather service delays.

## Who is Recology?

### Recology is a 100% employee-owned waste hauler and processor.

We service 11 other Puget Sound communities including Burien, Des Moines, and SeaTac. Recology's company motto is *A World Without Waste*. We focus on educating communities on how they can reduce waste through proper recycling and composting. Recology also has operations in California and Oregon.

### How was Recology chosen?

The City of Tukwila conducted a competitive RFP process and received proposals from multiple companies. Staff conducted an extensive review of these proposals including visiting the companies' sites, and interviewing management teams. Proposals were then judged on a mixture of price and services offered. Through this process Recology was selected and the contract was approved by the City Council.

## What Goes Where

For a complete list of what is recyclable and compostable in Tukwila, visit: [Recology.com/Tukwila](https://www.recology.com/Tukwila).



For printable sorting guides in multiple languages: [Recology.com/recology-king-county/tukwila/sorting-guides/](https://www.recology.com/recology-king-county/tukwila/sorting-guides/).

 Recycle	 Food & Yard Waste	 Garbage
 Plastic bottles, tubs, jugs, and jars	 Food scraps	 Single-use plastic
 Glass	 Packaging and polystyrene foam	 Diapers and pet waste (bagged)
 Metal	 Food-soiled paper	 Ceramics and glassware
 Clean paper and cardboard	 Yard waste	

## Reduce waste and save money.



### Free Support From Our Waste Zero Team

Contact Recology's Waste Zero team to help your business, apartment building, or condominium with adding or increasing recycling or composting, reducing contamination, and "right sizing" your garbage.

Email us today at: [RKCWasteZero@Recology.com](mailto:RKCWasteZero@Recology.com) to schedule an appointment!

### TECHNICAL ASSISTANCE

- On-site waste analysis
- Tailored service recommendations
- Staff trainings and presentations

### CONTAINERS AND SIGNAGE

- Color-coded internal containers
- Container labels
- Posters and sorting guides

### It is Important to Recycle Right and Compost Correctly.

### GOOD FOR THE PLANET

- Recycling reduces waste, saves energy, and conserves resources
- Composting helps fight climate change by improving soil and reducing greenhouse gas emissions

### SAVE MONEY

- Less garbage can mean a smaller bill
- Recycling service is included at no additional cost as part of your garbage bill
- Commercial customers and multifamily properties can receive one year of free food & yard waste service. Our Waste Zero specialist will assist your property with setup and training for tenants and staff. Proper sorting of recycling and composting can reduce the size of the garbage bin you require and can lower your bill!

### Contact us to downsize your garbage bin.

206.944.3900 | [Tukwila@Recology.com](mailto:Tukwila@Recology.com)  
[Recology.com/Tukwila](https://www.recology.com/Tukwila)

## What Do I Need to Do?

### 1 Contact Recology right away to prepare for new service on November 1, 2023

Contact us to verify your contact information and to set up your payment preferences.

Recology phone **206.994.3900**  
email [Tukwila@Recology.com](mailto:Tukwila@Recology.com)  
online [Recology.com/Tukwila](https://www.recology.com/Tukwila)

### 2 Return the code and lock form by October 1, 2023.

If you have a gate code, locked bins, locked enclosures, or other specific collection requirements, please fill out the included form and mail it back to Recology as instructed.

If Recology cannot access your bins or open your containers, they will not be able to service your bins on the week of November 1.

### 3 Let Recology know your specific needs

If you have other specific service requirements or questions, please contact us before November 1 to ensure that these are understood by our operations team.

### 4 Learn about our services and what goes where

Review this document to learn about the many benefits of the Recology contract. Extended customer service hours, one year of no-cost composting, technical assistance, and training by Recology staff, and help with contamination and waste diversion are all a part of the new benefits of this Recology Contract.

You will receive information via mail with additional information from Recology about service changes.

You may also visit [Recology.com/Tukwila](https://www.recology.com/Tukwila) for up-to-date information.

