



Download the Recology Mobile App to look up or schedule services, pay your bill, set service reminders, and more.

Para obtener información en español, visite: [Recology.com](https://www.recology.com)
有關中文信息, 請問: [Recology.com](https://www.recology.com)

Recology.com
(650) 595-3900

225 Shoreway Road
San Carlos, CA 94070

SINGLE-FAMILY HOUSEHOLD SERVICE GUIDE

FOR RESIDENTS OF: Belmont, Burlingame, East Palo Alto, Foster City, Hillsborough, Menlo Park, Redwood City, San Carlos, San Mateo, Parts of Unincorporated San Mateo County, and West Bay Sanitary District



RECYCLE

Put clean and dry recyclable items loose in the blue cart EXCEPT for shredded paper—place that in a paper bag labeled “shredded paper.”

NO PLASTIC BAGS

Glass Bottles & Jars



Plastic Containers, Bottles & Tubs



Metal Cans & Aluminum



Clean Paper Products



IT'S THE LAW! State Law 1383 requires proper sorting between all three waste streams.

USED MOTOR OIL & FILTERS

can be placed in a clear screw top container and clear zip-top bag **NEXT TO THE BLUE CART**. You may request a container and bag from Recology.

COMPOST

Put food scraps, food & beverage soiled paper, and yard/landscape materials in the green cart.

No glass and plastics (including Bioplastics).

Food Scraps



Yard Trimmings



Food & Beverage Soiled Paper Products



Kitchen Pail



Residents are provided small kitchen pails at no charge, to make it more convenient to collect compostable materials at home. Simply use the pail for food scraps and food/ beverage soiled paper, then empty the contents into your green cart.

HOLIDAY TREES

may be placed **NEXT TO YOUR GREEN CART** from Jan. 2 to Jan. 31. Trees longer than 8 ft. in length will need to be cut up and placed next to your green cart.

LANDFILL

Put non-recyclable, non-organic, and non-toxic items in the black cart.

Snack Wrappers, Chip Bags, Juice/Soup Boxes



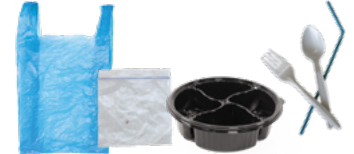
Foam Packaging & Bubble Wrap



Pet Waste & Diapers



Plastic Wrap & Bags, Plastic Cutlery & Black Plastic



Broken Ceramics, Mirrors, Toys



USED HOUSEHOLD BATTERIES

and cell phones can go in a clear sealed bag **ON TOP OF YOUR BLACK CART**.

Need more help deciding which items go into what bin? Get answers at: WhatBin.com



OTHER SERVICE INFORMATION

For questions about your garbage bill or to schedule services, contact Recology San Mateo County at Recology.com or (650) 595-3900

MANDATORY ORGANICS RECYCLING

Senate Bill 1383 (SB 1383) is a law enacted by the State of California to reduce harmful greenhouse gas emissions to combat climate change. **As of January 1, 2022, compost service is required by state law.** Jurisdictions have the authority to assess a fine for noncompliance.

All food scraps, food/beverage soiled paper products, and yard trimmings are to be placed in the green Compost Cart as noted on the previous page. This ensures none of those materials are going to the landfill, which is where they would decompose and produce methane—one of the most potent greenhouse gases in Earth's atmosphere. By composting properly, you are doing your part to help fight climate change! For more information: RethinkWaste.org/SB1383

Due to compliance with CA law, your carts may be inspected randomly by a RethinkWaste contractor for proper sorting in the future. All single-family households are automatically provided compost service and may request a free kitchen pail. **If your household does not have compost service, please contact Recology at (650) 595-3900 to get started today!**



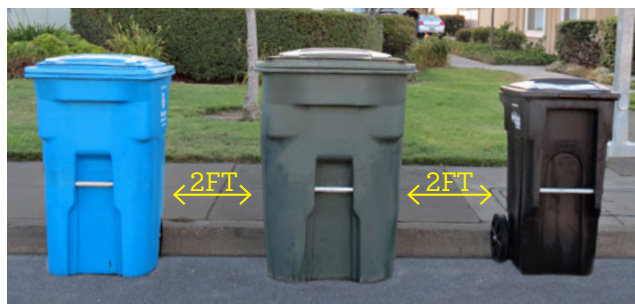
BULKY ITEM COLLECTION

Residential customers receive two curbside Bulky Item Collection (BIC) appointments per calendar year at no additional charge (available Monday – Friday, on your regular collection day) from **February 1 through December 31.**

For more information on what items are accepted or to schedule your next BIC, call Recology at (650)595-3900 or visit online at Recology.com.



CART SET-OUT GUIDELINES



- **Set carts out by 6 a.m.** on your collection day.
- **Place carts curbside** with wheels against the curb or roadside, with arrows on cart lids pointed toward the street.
- Leave **two feet of space between each cart.**
- Make sure **lids are fully closed.**
- **Put carts away once serviced** and/or within 24 hours to avoid a possible fine per Municipal Code requirements of your community.

HOLIDAY SCHEDULE

Collection services do not occur on Christmas Day and New Year's Day. If your regular collection day falls on or after one of these holidays, your collection day will be provided on an alternate day. Customers affected by these two holidays will be notified in advance. **There are no service disruptions on any other holiday.**

COMMUNITY EVENTS

Free Shred (Document Destruction) and **E-Scrap** (i.e., Computers, TVs, and other Electronics) **Recycling Events** are available at participating Member Agencies each year. Visit RethinkWaste.org/CommunityEvents for a list of events.

SAN MATEO COUNTY OFFERS FREE HAZARDOUS WASTE PROGRAMS

Household Hazardous Waste (HHW) such as cleaners, pesticides, and propane tanks cannot be disposed of in any of your three carts. San Mateo County's HHW Program helps residents responsibly dispose their HHW for free. **Residents must schedule an appointment at SMHealth.org/HHW or by calling (650) 363-4718.**



SHOREWAY ENVIRONMENTAL CENTER

The Shoreway Environmental Center is owned by RethinkWaste and operated by South Bay Recycling.



For questions about the Shoreway Environmental Center, contact South Bay Recycling at (650) 802-8355.

SHOREWAY ENVIRONMENTAL CENTER IS LOCATED AT: 333 SHOREWAY ROAD, SAN CARLOS, CA 94070

TRANSFER STATION:

Mon – Fri: 6 a.m. – 6 p.m. | Sat – Sun: 8 a.m. – 5 p.m.
Closed on Thanksgiving, Christmas, & New Year's Day.

The Transfer Station accepts the following from residents and commercial vehicles and are subject to charge:

- Garbage & Organics
- Construction & Demolition debris
- Appliances
- Up to 5 mattresses or box springs can be dropped off by residents at no charge
- Discounted rates for clean green waste & lumber

Full list of items and rates can be found at:
[RethinkWaste.org/Rates](https://www.RethinkWaste.org/Rates)



COMPOST AT SHOREWAY

What you put in your green Compost Cart comes back to residents as FREE compost! Available in the Transfer Station for residents, schools, and community groups in our service area. More information is available at [RethinkWaste.org/Compost](https://www.RethinkWaste.org/Compost)

PUBLIC RECYCLING CENTER:

Mon – Sat: 8:30 a.m. – 4:00 p.m. | Sun: Closed
Closed on Thanksgiving, Christmas, & New Year's Day.

The Public Recycling Center accepts the following items free of charge:

- Household batteries & cell phones
- Cooking oil
- Used motor oil, oil filters, & antifreeze
- Electronics & fluorescent lights
- Paint (latex & oil-based)
- Sharps/Needles (must be in sealed container)

Full list of accepted items can be found at:
[RethinkWaste.org/PRC](https://www.RethinkWaste.org/PRC)



SHOREWAY TOURS

RethinkWaste offers free tours of the Shoreway Environmental Center. More information on how to schedule a tour at [RethinkWaste.org/Tours](https://www.RethinkWaste.org/Tours) or contact RethinkWaste at (650) 802-3508 or email Tours@RethinkWaste.org

Learn more at
[RethinkWaste.org/Shoreway](https://www.RethinkWaste.org/Shoreway)



610 Elm Street, Ste 202
San Carlos, CA 94070
(650) 802-3500

[RethinkWaste.org](https://www.RethinkWaste.org)
Info@RethinkWaste.org

RethinkWaste is a joint powers authority of the following public agencies in San Mateo County:

- Belmont
- Burlingame
- East Palo Alto
- Foster City
- Hillsborough
- Menlo Park
- Redwood City
- San Carlos
- San Mateo
- Parts of Unincorporated San Mateo County
- West Bay Sanitary District