

Pandemic Updates

Recology Dixon continues to provide collection service without interruption during the pandemic, but there are some changes in the way the company operates. Following is a summary of services currently offered to customers:

Main office at 1 Town Square Place in Vacaville: Open M-F, 8am to 5pm. Masks for all customers required inside the facility.

Assistance by phone: Customer Service Specialists work remotely Monday through Friday from 8AM until 5PM. Contact us at 707-678-4026 to get information about services, to enroll in E-BillPay service, or for other assistance.



Leaves are still falling in Dixon. Customers have options for extra yardwaste collection. The first option is to rent additional yardwaste Toters® from **Recology**. The second option is to use your own sturdy 32-gallon cans that have handles and tight fitting lids. The third option is to use twine to tie tree or shrub prunings into bundles that are no larger than 3 feet by 2 feet. There is no extra charge for bundles or extra cans. Place either beside your green Toter®. Your green Toter® must be set out to use Extra Yardwaste services.

Assistance by web: The "Contact Us" feature available through recology.com is given the same priority as phone calls or phone messages. Contact requests are answered promptly during working hours.

Special Pickups and E-waste collection: These services are available. Contact us to schedule service.

Payments: Pay bills by mail, over the phone, or online. A payment box for checks or money orders is available at 235 N. 1st Street in Dixon and at 1 Town Square Place in Vacaville. Cash is not accepted.

Pay-By-Phone is free for customers to use at any time. Call 707-635-9041 to make your payment. Have your account number ready and follow the instructions.

Go to billpay.recology.com to pay online. Customers may make a one-time payment or create an online account for recurring payments. We accept American Express, Discover, Mastercard, and Visa credit cards, or we can debit your bank account.

Recycling and Buy-Back Facilities at 302 N. 1st Street in Dixon and 855½ Davis Street in Vacaville are open Thurs-Sat 9AM to 3PM. All visitors must wear masks and social distance. Take Household Hazardous Waste, e-waste, mattresses, and other materials to 855½ Davis Street in Vacaville on **Saturdays only** from 9AM to 3PM.

Service Requests: Customers are encouraged to use the website at recology.com for service requests. Customers may also call the office during business hours, M-F 8AM to 5PM, at 707-678-4026.

Zero In Dixon



Recology Santa Delivers Holiday Cheer

Recology employees from Dixon, Vacaville and Davis brightened the holidays for a single mom and her three children who live in Dixon. **Recology** learned of the struggling family through the Pupil Services department of the Dixon Unified School District.

Employees from the **Recology** companies passed the hat and chipped in to purchase gifts, gift cards, and special treats for the mom and her children. New bicycles were included in the gifts because the children had a long distance to walk to school.

"The employees wanted to show their support for this family," said Scott Pardini, General Manager of **Recology Dixon, Davis and Vacaville Solano**. "Employees know



Crystal Morales and Johana Preciado put the final touches on gifts that were donated to a struggling Dixon family. Employees delivered the gifts to the family's home in December.

about the challenges that families face these days. We all wanted to provide a nice celebration for this family that was really struggling."

Employees delivered the gifts along with a Christmas tree and all the trimmings to the family just in time for the holiday.

New Year, New Challenges



Recology employees successfully worked to provide uninterrupted collection service during the pandemic. Most services provided by **Recology** are now back in full

swing. Check the back page or click recology.com for updates on **Recology** services.

The new year brings a continued focus on reducing the amount of waste that is being sent to landfills.

The biggest culprit to proper recycling is plastic bags in the blue Toter®. Plastic bags cannot be recycled and must go into the gray residual waste Toter®.

Styrofoam and clam-shell food containers are also commonly thought to be recyclable but are not. Place these out with the trash.

Proper recycling is essential for every Dixon resident or business to do their part to create a community where we all "Waste Zero".

Residential Street Sweeping Schedule

Streets are swept during weeks marked in green. Call 707-678-4026 or click recology.com for information. Remove vehicles from the curb by 5AM on your sweep day to ensure your street area is swept.

JANUARY						
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30	31					

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27	28					

MARCH						
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27	28	29	30	31		

APRIL						
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Recology Solutions



The holidays left many families with large amounts of cardboard and other materials. Fortunately, **Recology** has easy solutions to recycle these items.

The holidays are over, so it is time to recycle Christmas trees in Dixon. Cut your tree into three-foot-long sections and stack them next to the green yardwaste Toter® between December 27 and January 14 for collection.

Trees may always be cut to fit inside the yardwaste Toter®. The Toter® lid must be able to close. Trees placed in the green Toter® or set out for collection must be free of ornaments, flocking, tinsel, and tree stands. Trees with these materials may be cut up and placed in your gray residual waste Toter® or call us for a special pickup.

Extra Trash Solution

Call us at 707-678-4026 or contact us at recology.com at least one day in advance, and we will collect extra trash that does not fit in your gray residual waste Toter®.

Use this service for holiday extra trash or for large items that do not fit in your gray Toter®. There are extra charges for this service. Call us for complete information or for cost.

Put Leaves in Their Place

Please do not rake leaves or other yardwaste into the street. Properly contain leaves for recycling or debris for disposal. Homeowners must make sure that commercial gardeners do not rake or blow leaves into the street. Only water should go in the storm drain system.

What can and cannot go in the blue Toter®?

Customers in Dixon are able to recycle a great variety of materials. Following is a list of the materials that can and cannot go in the blue Toter®.

Place in the Blue Toter®:

Paper-Newspaper, boxes, bags, cardboard (flattened), magazines, catalogs, glossy paper, phone books, softcover books, shredded paper in paper bags, junk mail, envelopes, all colors of office paper.

Glass-All beverage and food containers in all colors. Empty container, rinse, and remove lid or cap.

Plastic-All #1 through #7 narrow-neck bottles (water, soda, and detergent bottles). All California Redemption Value (CRV) containers. Plastic tubs for margarine, butter, yogurt, etc. Empty all containers and rinse.

Metal-Food and beverage cans (aluminum, steel, and tin). Rinse. Clean aluminum pans or foil. Empty aerosol cans. Metal lids from jars.

The following materials are not recyclable. Check website or call for proper disposal instructions.

Never Place in the Blue Toter®:

Paper-No hardcover books or binders; soiled papers, food wrappings, napkins, tissues or towels, waxed paper milk cartons or waxed paper juice cartons.

Glass-No drinking glasses; ceramics; window glass or mirrors; light bulbs or fluorescent tubes.

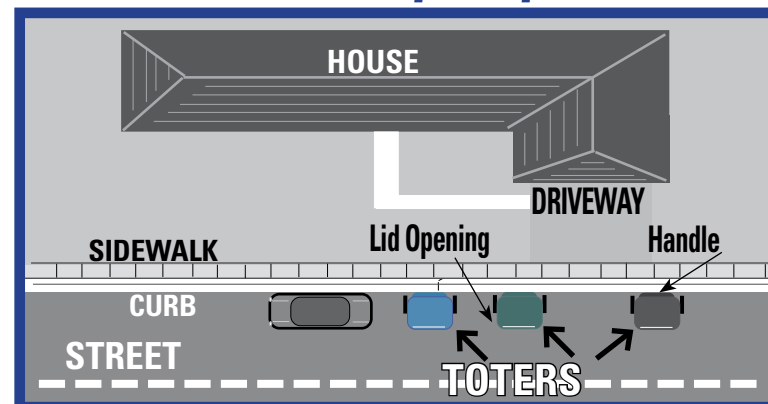
Plastic-No plastic toys, cups, garden hoses, etc.; plastic bags; Styrofoam; clam-shell food containers; PVC or other piping.

Metal-No electronic or computer equipment; hangers; scrap metal; fuel or propane tanks, etc.

Bundles, boxes, or bags of materials placed outside of the Toter® will not be collected.

Click recology.com or call 707-678-4026 for more information.

Check for proper Toter® placement



- Toters® should be placed in the street with the wheels touching the curb. The lid should open to the street with the handle in the back.
- Don't block the sidewalk.
- Don't park cars within 3 feet of Toters®.
- Place Toters® 3 feet apart.
- Put Toters® out by 6AM on your pickup day.
- Remove Toters® from the curb as soon as possible after pickup and place them out of view from the street.

We're Here for You

Gustavo Bermudez has only worked as a **Recology** driver for 10 months, but he already knows he is here to stay.

"This is an excellent job," Gustavo explains. "It gives me the opportunity to grow. At **Recology** we are all part of the community. I help any way I can."

Gustavo learned how great it was to work for **Recology**, so he worked to get his commercial driver's license and applied for a job. As a new driver, Gustavo works to cover other drivers when they are off duty. As a result he has new assignments every day.

"I am learning so much," says Gustavo. "The people I work with are great. We all pitch in to help each other. I am happy with what I am doing."

Gustavo lives in Woodland where he and his wife Martha raised two daughters Liliana and Lizzet. Their son, Gus Jr., is 16 and attends Winters High School. When not working, Gustavo enjoys walking and spending time with family.



Gustavo Bermudez
Driver

Convenient Recycling

The **Recology Dixon Recycling and Buy-Back Center** located at 302 N. First Street accepts large corrugated cardboard boxes, like those bicycles or mattresses are packaged in. The **Center** is open Tuesday through Saturday from 9AM until 3PM. Boxes may also be flattened and placed in the blue recyclables Toter® for collection.

Motor oil and filters can be recycled at the **Recology Dixon Recycling and Buy-Back Center**.



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