

# Residential Services & Rates

Effective January 1, 2020

Weekly Garbage Service	Weight Limit	Monthly Rate
10-gallon cart	20 lbs	\$12.24
20-gallon cart	40 lbs	\$17.90
32-gallon cart	60 lbs	\$23.54
64-gallon cart	120 lbs	\$35.06
96-gallon cart	180 lbs	\$46.55
Extra garbage* (32-gallon equivalent)	60 lbs	\$5.58

Monthly Garbage Service	Weight Limit	Monthly Rate
32-gallon cart	60 lbs	\$12.24

\*For weekly and monthly collection, if your lid is open more than 6 inches, you will be charged for extra garbage as noted above.

Bulky Items	Per Occurrence
White Goods (except refrigerators/freezers)	\$71.50
Refrigerators, Freezers, Air Conditioners	\$71.50
Sofas, Chairs, Mattresses, Boxsprings	\$71.50

Every Other Week Food Scraps and Yard Waste Service	Weight Limit	Monthly Rate
96-gallon cart	180 lbs	\$10.39**
Extra Yard Waste (96-gallon limit)	180 lbs	Included
Additional Extra Yard Waste (32-gallon equivalent)	60 lbs	\$2.71

\*\*A prior version of the service guide incorrectly listed Food & Yard Waste Service as included with garbage service. Food & Yard Waste Service is subscription based at the rate listed above.

Every-Other-Week Recycling Service	Weight Limit	Monthly Rate
96-gallon cart (smaller sizes available)	180 lbs	Included

## Customer Service

PHONE 206.762.4900

PAY BY PHONE 206.254.9947

TEXT 206.399.9268

EMAIL [desmoines@recology.com](mailto:desmoines@recology.com)

WEBSITE [recology.com/des-moines](http://recology.com/des-moines)

DAILY HOURS 8am to 5pm

PLEASE CONTACT CUSTOMER SERVICE FOR ADDITIONAL RATES AND SCHEDULING ON-CALL BULKY ITEM COLLECTION.



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801 S. Fidalgo St, Suite 100  
Seattle WA 98108



# Updated!

Please keep this most up-to-date copy of your 2020 Service Guide and see the rates panel for updated information.

## 2020 Services & Rates

Inside this guide you will find:

- ▶ Collection calendar
- ▶ 2020 rates
- ▶ What to recycle and compost

### Customer Service:

- ▶ PHONE: 206.762.4900
- ▶ PAY BY PHONE: 206.254.9947
- ▶ TEXT: 206.399.9268
- ▶ EMAIL: [desmoines@recology.com](mailto:desmoines@recology.com)



DAILY HOURS:  
8am to 5pm

This information can be made available on request to accommodate people with disabilities and those who need translation assistance.

Para obtener información en español, llame al:

若需更多以中文提供的信息, 請致電:

정보를 한국어로 원하시는 경우, 전화:

日本語での情報はこちらへお電話:

हिंदी में जानकारी के लिए, कॉल करें:

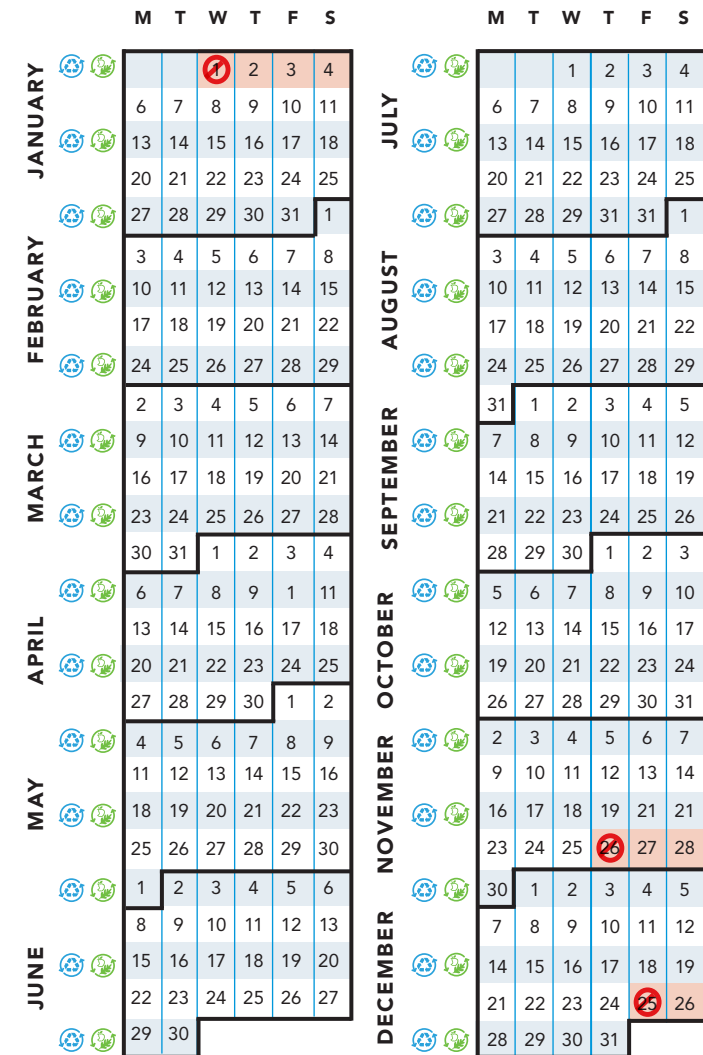
206.762.4900



# 2020 Residential Collection Calendar

A

Please place carts at curb by 7am



GARBAGE collected weekly

COMPOST and RECYCLING collected every other week, on the blue colored weeks

**HOLIDAY COLLECTION:**  
If your collection day falls on or after Thanksgiving, Christmas, or New Year's Day, your collection will be one day later that week



Follow us for service updates, event information, and recycling tips!

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@RecologyKingCounty

Twitter:

@RecologyKC

### COLLECTION ISSUES:

Contact customer service within 24 hours to report missed collections. Visit [recology.com/des-moines](http://recology.com/des-moines) for collection updates and weather delays.

## Cart Placement Please place carts at curb by 7am



Where possible, place carts:

- ▶ Two feet apart with lids opening toward the street
- ▶ Without blocking cars, mailboxes, sidewalks, or driveways
- ▶ Within five feet of the street
- ▶ Remove carts from street as soon as possible after collection